



BUILDING SUPPORT FOR YOUR ORGANISATION

Design Thinking Workshop

Venue: Inyathelo, Cape Town

DRAFT PROGRAMME | TUESDAY, 13 MARCH 2018

TIME	TOPIC	FACILITATOR
09h00 – 09h30	ARRIVAL, REGISTRATION & COFFEE	
09h30 – 10h30	Welcome and housekeeping	Inyathelo
	Introductions to Design Thinking and each other <i>Mapping our context: Who are we and how do we frame our current challenges?</i> <i>Design Thinking: What is it and why is it relevant for organisations and communities of practice? What are key Design Thinking processes and principles? How do these map onto our current challenges?</i>	Jill van Dugteren
10h30 – 11h15	Very Real Examples <i>The Design Thinking Process as seen through local and international case studies</i> <i>Design Thinking Culture and Strategic Innovation</i>	
WORKING TEA BREAK		
11h15 – 12h45	Methods in Action <i>Design Thinking Challenge: Fast-paced interactive activity-based learning experience of different Design Thinking Methods, followed by a brief evaluation to enhance the mapping, understanding and significance of the Design Thinking process</i>	Jill van Dugteren
12h45 – 13h30	LUNCH BREAK	
13h30 – 14h15	Toolkits and Facilitation <i>How to build and facilitate a Design Thinking culture to benefit organisations, teams and individuals that you work with</i>	Jill van Dugteren



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14h15 – 14h45	The Design Thinking Suite of Methods <i>Interactive session on how and why different Design Thinking methods can be applied to various organisational challenges</i>	Jill van Dugteren
14h45 – 15h00	Reflection and concluding thoughts	